

Elements Therapeutic Massage
Sales & Client Service Specialist Position Description
September 2011



Elements Therapeutic Massage in Whitefish Bay is seeking a sales-oriented, customer-focused, bright, energetic, and outgoing individual to join our team as a Sales & Client Service Specialist.

Ensure a flawless guest experience by:

- Selling therapeutic massage services, packages, and membership to our Wellness Program
- Booking and rebooking client appointments, both in person and via telephone
- Maintaining our clean, inviting studio atmosphere
- Answering the telephone professionally and politely
- Assisting in marketing, advertising and community outreach efforts and other tasks as needed

Job Qualifications:

- Minimum one year of sales and customer service experience in a retail environment
- Possess the ability to multi-task in a fast-paced, high energy work environment
- Be a team-oriented thinker
- Possess the ability to learn new computer software
- Maintain a positive attitude at all times and be goal oriented
- Available to work part-time, including weekends

Career advancement opportunities are available. Sales bonuses are available for exceeding team goals.

We are proud to have been voted the number one massage studio in Milwaukee by WISN's A-List for three years running. For more information on opportunities with our studio please visit our website at <http://touchofelements.com/whitefishbay/page/employment>. To join our team, please submit a resume, cover letter and the hourly rate you are seeking to: jobswfb@touchofelements.com

Elements Therapeutic Massage is a smoke-free work environment. This studio is an equal opportunity employer.